The Ultimate Guide to Social Skills
The Art of Talking to Anyone
What if you could talk to anyone, anytime, anywhere and never worry about awkward silences or saying the wrong things? Wouldn’t that feel great?

When you first meet someone, what do they notice about you? Beyond how you look.

- They don’t see your education.
- They don’t see how hard you’ve worked.
- They can’t tell how funny and nice you are behind closed doors.

All they know is how you make them feel in the first few seconds of meeting them. And if you don’t make them feel good, they’re probably already thinking about how to gracefully and quickly move on. Tough, but true.

If your social skills aren’t where you want them to be, it can be tough to live a truly Rich Life.

That’s why in this Ultimate Guide, I’m going to show you how to quickly and easily improve your social skills. You’ll learn how to use the power of body language and charisma to create lasting connections with people.

The next time you’re out at a bar, a wedding, or an event, you’ll be able to confidently approach new people and always know exactly what to say.
No more being forgettable. No more feeling like a wallflower. And definitely no more awkwardness.

I’ve spent years studying, testing, and refining the best strategies for improving these skills — and I’m going to walk you through how you can improve your social skills in this guide.

Who am I?

About Ramit Sethi


I’ve helped millions of readers live a Rich Life using psychology, tough love, and tested, step-by-step systems that work in the real world.
For this guide, I’ve also brought in a few of my expert friends. Here’s a snapshot of some of the social skills experts you’ll see:

- Olivia Fox-Cabane
  Author of The Charisma Myth

- Michael Ellsberg
  Author and public speaker

- Ron Lieber
  Award-winning journalist for The New York Times

- Plus more!
Why I wrote this guide

I used to be socially awkward.

I would say all the wrong things at exactly the wrong times. Everyone would just stare at me in silence, and I’d burn with embarrassment.

I avoided working on this problem for years because, after all, I was doing just fine. Other than the occasional uncomfortable moment, what was the rush to improve? What were the real consequences of not being socially skilled?

But I realized that’s exactly the point: things were just FINE.

Just like you can get fat by eating poorly for decades, you can actually do just FINE going through life without connecting with the people around you.

But every day you settle for just FINE, you’re losing out.

Maybe you say the wrong things (and don’t even know it)? What do people think about you after you’ve left?

Do you miss out on opportunities and invitations because you come across as awkward?

Or maybe when you talk to someone at a bar, or a coffee shop, or a friend’s house party, you’re forgotten about minutes later?

It doesn’t have to be that way.

Over time, I’ve learned how to improve my social skills and shown thousands of my students how to do the same.

Today, I’m much more confident and charismatic. And even though I’m nowhere near perfect, I’ve given speeches in front of thousands of people and been on national TV. Yes, I said National TV!
For a guy that used to fumble his way through saying “Hi” to someone new, that’s a huge change.

You can make these same changes. And I want to teach you how because your ability to connect with the people around you is the single greatest competitive advantage you can get.

A Rich Life isn’t just about improving what’s on the inside — it’s just as important to control what people think when they meet you.

Let’s get started!

In this guide you’ll learn:

**Why Social Skills Are More Important Than People Think**

Many of us don’t realize the cost of having poor social skills or the power we’d gain if we improved them. In Part 1, I’ll show you why improving your social skills is something you can’t afford to ignore.
How to make small talk

Want to meet new people and be able to start interesting conversations? In Part 2, I reveal the common mistakes most people make and show you some simple ways to make small talk with anyone.

Overcome shyness and build confidence

Can you learn to be more confident? Most people assume the answer is no. But confidence is a skill, and like any other skill, you can master it over time.

How to stand out from a crowd

I know first hand that being that awkward guy (or girl) in social and professional situations is the worst. It’s embarrassing and unpleasant for everyone. Learn my best strategies for overcoming anxiety and being confident in group settings.
Get people to like you instantly

Everyone has that friend who can walk into a bar and talk to anybody with ease. How do they do it? Learn the secrets for getting people to like you, instantly.
The Ultimate Guide to Social Skills – Part 1: Why Social Skills Are More Important Than People Think (And How to Improve Them)
Have you ever totally embarrassed yourself in front of someone you just met?

Maybe you’ve done something like offered a drink to a recovering alcoholic at a bar? (Yes, I actually did this.) Or told a joke that completely bombed? Or maybe you’ve tried to start up a conversation...only to have it die out a few moments later?

If any of these sound familiar to you, then you know the importance of social skills.

But these examples only scratch the surface.

The true cost of not having this skill goes much deeper than just feeling uncomfortable or embarrassed from time to time.

Here are three key reasons why social skills are so important to your life.

**Reason #1**

Poor social skills have hidden costs

You might think social skills only matter for dating and parties, but they’re absolutely crucial in business, too. They can be the difference between getting a massive payday or nothing at all.
Here’s an example: One of my friends runs a successful tech business and was considering acquiring a small, 1-man company.

After a night of drinking, he asked me what I thought of the guy behind the 1-man company. As a friend, I told him the brutal truth: the guy was way too cocky for his experience, I wouldn’t want him on my team, and I told him exactly why.

My friend canceled the acquisition the next day. That guy will never know that his social skills cost him a 7-figure payday.

While it might not be a million-dollar payday that you miss, that same thing is happening in your workplace every day.

Your boss looks at his boss and, at review time, they both agree some people just aren’t management material. Or they’re not ready for the best projects.

If you can’t deal with people the right way, opportunities will keep passing you by. Are they passing you by?

Reason #2
Even the “naturals” work hard to be liked

Take a second to imagine your favorite celebrity being interviewed on a talk show.

Isn’t it fascinating how they always have fun, amusing stories to tell?

While it seems like these stories unfold off-the-cuff, they’re actually
tested, refined, and practiced for months in advance. In fact, these stories often go through many iterations before they're ever ready to be told in front of an audience.

If you want to see someone who applies rigorous testing and practice before taking their work to a public stage, look at Chris Rock. It takes him at least 6 months just to develop an HOUR-long stand up show. But by the time Rock arrives on stage, he’s flawless.

You can take this same approach with your social skills.

Yes, improving what you say and how you interact with others will take some practice. And yes, it can feel a little weird to work on this. But every highly socially skilled person works on this -- even if they’re just practicing in ordinary conversations day-to-day.
Reason #3
If your social skills are missing the mark, nobody will tell you

Imagine you’re about to go on a date or job interview. You don’t know it, but there’s a piece of spinach stuck in your teeth, and even though everyone sees it, nobody tells you about it!

A lot of us go through life like this. We have little idiosyncrasies that turn people off or keep us from making a good impression. Most of us never learn what they are, but once we’re aware of them, our lives can change dramatically.

Here’s an example: back in high school I applied to dozens of scholarships.

Even though I was a great candidate on paper, I could never get passed the interviews. I never understood why until I videotaped myself giving a mock interview. When I watched the tape, I realized I never smiled!

I thought I was coming across as a fun, gregarious guy, but watching that tape I looked like a dull, humorless robot.

That was a crucial piece of feedback that I was missing -- and no one in the interviews told me about. Instead, opportunities just kept passing right by me, and I didn’t know why.
Of course, there are other ways to get feedback besides tapping yourself, but the rewards can be just as profound.

Take a look at my friend, Michael Ellsberg, as an example. He’s someone who went from being a total loser in high school to becoming a successful writer, speaker, and author of The Education of Millionaires.

And one of the biggest turning points in his life came from getting brutal and honest feedback. The experience was so powerful he broke down in tears right there on the spot.

Watch this video to see how embracing feedback changed his life:
In this interview, which you cannot find anywhere else, you’ll learn:

- The very painful — but necessary — starting point for any kind of personal growth work
- How to get candid, brutally honest feedback from people instead of whitewashed compliments
- The mental strategy for handling criticism from people very close to you (like your parents)
The Ultimate Guide to Social Skills – Part 2: How to Make Small Talk
Do you know someone who can strike up a conversation with everybody they meet? Their conversations look effortless, they often get free drinks at the bar, and they make best friends any time they go out.

How do these people do it? Are they some type of social mutants? Or are they just “naturals” when it comes to talking to people?

They may be gifted, but they don’t have some coveted secret. Instead, they’ve just mastered the art of small talk: that oh-so-elusive skill that many people claim to hate.

But listen, small talk doesn’t have to be icky or boring “How’s the weather?” chats. You can actually use small talk to dive into much deeper conversations. It can be the basis for great relationships and making new friends.

Below we will cover the basics of improving small talk (including what NOT to do).

How to be interesting
The key to small talk is being interesting. If you’re not interesting, you can actually see people’s eyes glaze over.

Whenever I used to talk at a party or in work meetings, people would give me blank stares and completely check out. For a long time I had no idea what was going on, but I eventually discovered the mistake I was making.

*Check out this video clip, where I break down exactly what I was doing wrong.*

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**Live small talk teardowns and word-for-word scripts for you to try out**

Alright, now that we’ve laid the foundation, let’s dive into the details.

In the video, I explain how small talk really works, give you
some simple tips to master it, and even include a LIVE tear-down of someone making small talk. You can apply the insights from this conversation to the next one you have and make yours a success.

**Check out these small talk hacks:**

More specifically:

- How to you make small talk
- How to take the active role in the conversation to help the conversation flow in the direction you want it to
- How to keep the conversation exciting with an actual tear down interview with one of our IWT students.

**How do you keep the conversation going smoothly?**
We’ve all been in conversations that suddenly fizzle out. One minute you’re standing there chatting away. The next you’re awkwardly looking around and frantically searching for something clever to say...but the words just won’t come.

Does this happen to you?

It doesn’t have to. With a few easy tricks, you can keep any conversation rolling along at just the right pace -- without asking too many questions or talking too much.

Let me show you how in this video:

How to skillfully exit a boring conversation

As fun as it is to talk to new people, eventually every conversation must come to an end.

But for a lot of people, it can be hard to escape. Especially if
you’ve followed the tips from above, you’ll have people that never want you to go away.

Rather than just awkwardly backing away from them or making lame excuses that you have to go, here’s how you can skillfully end any conversation -- and still keep good rapport with the person you’re speaking to.

It’s a simple tip, but it’s ultra handy, especially if you ever find yourself in the midst of a weird conversation and want out.

Watch it here:
The Ultimate Guide to Social Skills – Part 3: Overcoming Shyness
We all feel awkward and unsure at times.

Just think back to your first day of high school or at your job. Did you feel vulnerable? Were you unsure what to say or how to connect with other people?

While that’s a common feeling, what if you could go into new situations without feeling that way ever again? Imagine if you always felt confident and natural when you tried new things or met new people.

You actually can! Like any other skill, confidence is something that can be improved -- and even mastered -- over time.

Here are two of my favorite techniques to boost your confidence in any situation.

Confidence Technique #1
The Invisibility Cloak Technique

Here is a simple but effective way to cover up your fears and anxieties when entering an uncomfortable situation.
It goes like this: whenever you’re in a social situation, imagine you’re wearing a cloak that makes you invisible or covers up certain parts of you.

Now, it’d be weird if you walked around with a crazy Halloween mask or cape on and went into a Starbucks saying “Greetings, how’s your day?”

Not going to go well.

But what if, mentally, you can apply this same tactic? If I go to a conference, I’ll put on my Invisibility Cloak which allows me to feel confident and say, “Who am I going to be today? What is my behavior going to reflect?”

If I want to be a gregarious, friendly, outgoing guy, I'm not changing who I am on the inside to be inauthentic. I’m just changing my behavior on the outside.

What you’ll find is that over time, your attitude will change to match your behavior.

**Confidence Technique #2**

Make confidence building a game
Here are two fun ways you can build up your confidence: the 60 Seconds Game and the Compliments game.

**Two fun ways to build up your confidence**

**The 60-Seconds Game**

Within 60 seconds of walking into an event, a coffee shop, or anywhere else you choose, go up to someone and introduce yourself. The only rule is that you must do it within 60 seconds, before your anxiety can get the best of you.

This might sound basic, or even scary, but it’s one of the best things you can do to build up your confidence around people. And the more you do it, the easier and more fun it becomes.

**The Compliments Game**

Similar to the 60 Seconds game, all you have to do is go up and give someone a genuine compliment. You could compliment them on their clothing or their service or whatever feels the most natural. Notice how you feel as you give the compliment and afterwards. It’s likely you’ll start to feel more comfortable and confident breaking the ice with people.

Challenge yourself to do this three times in 24 hours. Note the reaction people have to you. For most of them, I bet you made their day.

I Will Teach You To Be Rich
The key to lasting confidence  
How to eliminate shyness for good

Many shy people can use the tactics above to boost their confidence for a little while but find themselves slipping back into their timid habits.

Luckily, overcoming shyness is easier than you’d expect. In fact, it just takes a subtle mental shift to rid yourself of this pesky emotion for good.

In the video below, I’ll show you a simple technique you can use to stop feeling shy today.

More specifically:

- Watch as I shed some light on shyness, and how shy people think and behave the way they do (1:03)
- One way to change the way you think about shyness. (1:29)
- One technique to help you become less shy and more confident in your social interactions. (2:45)
The Ultimate Guide to Social Skills – Part 4: How to Master Group Conversations
Group conversations can be very tricky.

Groups come with a lot of moving parts. No one can predict exactly what someone else will say, who will show up, or where you'll even be. While that's part of the fun of being in a group, it can be stressful if you're not sure how to behave or what to say in group settings.

In these situations, it's normal to feel excluded and anxious. It's normal to wonder, “What do these people think about me?” All of these things are normal.

But with the right tools and a little bit of practice, you can be as confident talking with a group of strangers as you are with your close friends.

Here are some of the best tips and strategies I've learned to handle any group setting.

How to feel at ease in groups

The number one thing you can do to make great impressions in group settings is get proactive.

Think about it. How many people just show up to a group
event and stand there with their backs against the wall, expecting to be entertained by someone else?

That’s not only rude, it’s a terrible strategy for making a good impression. When you do this, you’re leaving what everyone thinks of you up to chance.

The better approach is to take control of the situation -- so you decide how people remember you.

You can accomplish this in a couple of different ways:

1. **Brainstorm a list of topics to talk about BEFORE you ever get to the event.**

That way you don’t have to stand there awkwardly, trying to come up with clever things to say.

What should be on your list?

People want to talk about what other people are talking about. To get a shortlist, just look at the news, Twitter, or Facebook. The trending topics on these platforms are the perfect kinds of things to bring up in group conversations. Plus, they make for easy icebreakers and allow you to be proactive in striking up conversations.
So you might say something like, “Did you see what so-and-so did at the MTV music awards yesterday?” Or, “Woah, did you know what so-and-so is doing?”

It encourages people in the group to chime in and say, “Yeah! I saw that! That was crazy!” Or you’ll have others who say, “No, what’s happening?” Then you can explain it briefly to kickstart a deeper conversation.

It’s a great way to get a group conversation rolling along and everyone engaged.

2. Plan the type of impression you want to leave on people.

To do that, ask yourself:

- How do I want leave people feeling?
- Do I want to make them feel good, happy, or smarter?
- Do I want to make people laugh? Be professional?

When you spend some time planning these things out, you can have some conversation ideas on hand that give off the impression you want.

For example, if you want to make people laugh, prepare a few jokes and a list of funny things to talk about. If you want people to know you’re intelligent, do a little research and put together a list of fun facts to drop into a discussion.
The point is by doing this up front, you remove all the guesswork. You’re prepared with material to use when the opportunity is right.

S.E.T.H.I. Technique

**Smile:** Simple, but very effective. In a group, you naturally trust, like and gravitate toward people with genuine smiles. In the beginning, forcing yourself to smile more might feel fake, but keep practicing. It’s worth it.

**Energy:** Take whatever energy level you’re at now and add 50% more energy. Test it in small, anonymous places like at a coffee shop. See what kind of reactions you get. Then work up to using it at work and with your friends. You’ll be amazed at the difference. Don’t believe me?

Here’s the difference in action:
**Talk Slower:** Fast talking is a sure-fire way to make people tune out. If you’re a fast-talker, forcing yourself to slow down, while awkward for you, will be a welcome change to your listeners.

**Hands:** Your hands can be very expressive. Adding gestures (and not hiding your hands in your pockets or crossing your arms) can dramatically improve your communication.

**Eye Contact:** The most socially fluent people don’t avoid eye contact, nor do they stare down other people. They look at you, they look away, then they come back. You can practice this rhythm, too.

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**Get invited to more group events (so you practice more)**

When I first moved to NYC, I wanted to go out and enjoy the nightlife but didn’t know anybody. Even though I was desperate to unwind and have fun after a long week of work, I stayed in and spent many of those nights alone.

My phone never rang, nobody texted me, I just sat there bored out of my mind. It was the WORST. I don’t want you to have any nights like that.
In the 8-minute video below, you’ll see my 2-step process for getting more invites to events and parties (and spending fewer Fridays alone).

**Particularly pay attention to:**

- My technique for meeting new people and making friends in a new city (0:36)
- How to invite people to events (2:04)
- Two techniques to find out about the most interesting events are in your city (3:31)
- What to do once you find an event you’d like to go to but don’t want to go alone (4:01)
- How to increase your social value (6:22)
How to instantly and deeply connect with more people

All these tactics help you once you’ve gotten a conversation to spark. But sometimes you’ll need an extra push -- a way of deeply connecting with people even if it feels a little weird at first.

That’s why I want to share one of my favorite interviews with you. It’s from a session I had with one of my good friends Ron Lieber.

Lieber is an award-winning journalist who writes the “Your Money” column for the New York Times. Watch as he discusses his techniques for creating instant rapport with someone he meets for the first time.
Here’s just some of what we covered in our conversation:

- How to strike up a conversation with anyone — and go deeper than the generic, “Hi, how are you?”
- The fun “conversational game” you can play to rapidly build your personal-connection skills
The Ultimate Guide to Social Skills – Part 5: How to Be More Likeable
How can you become more likeable?

If you were to ask someone, they’d probably say “smile more!” That’s good advice, but there is another simple technique just as powerful (if not more) -- eye contact.

It seems so obvious, but most people overlook it. They don’t consciously use eye contact, which is a shame because it is one of the most valuable tools you have at your disposal. With a half-second look, you can convey anything from confidence to insecurity to friendliness.

Eye contact is a key piece of my S.E.T.H.I. technique, but I want to give you a special eye contact challenge you can use to quickly improve how you use eye contact.

The Eye Contact Challenge

Yes, I’m asking you to test your eye contact. Notice I’m not saying “Get better at it!” I want you to see the difference when you try different types of eye contact. When done correctly, it can build rapport and intimacy. When done poorly, it can make you look like a serial killer. (We cover the difference in the clip below.)
Here’s how to do it: Try holding eye contact for a second longer than you normally would. Practice on your waiter, barista, or the person at the checkout counter.

- How do you feel?
- How does the other person react?

Learning to pay attention to the subtle yet powerful differences can completely change how people respond to you in social situations.

What social skills advice actually works?

In this 15-minute clip, body language expert Olivia Fox Cabane and I talk about why most social skills advice is garbage and what actually works.

Here’s just some of what we covered in our conversation:

- A common, habitual problem women tend to have that makes them seem overeager, insecure, and nervous (you could be doing this and not even know) (2:16)
- The “microexpressions” that betray you in just 17 millisec-
onds giving away what's actually going on inside your head (5:52)

- Two easy ways to instantly become more present in conversations (even when you’re bored or tired) (7:00)

- Why you can’t completely control your body language — and what to do instead (8:15)

- The single biggest inhibitor to charisma and how to correct it (12:40)
The Ultimate Guide to Social Skills – Part 6: What’s Next
Now that you have learned how to take your social skills to a new level and learned how to be more confident, it’s time to put these new skills into action.

Ramit’s Brain Trust
If you want a backstage pass to a network of thousands of my friends, advisors, confidants, and top students, sign up below and I’ll send you exclusive material on how you can join this community of people.

How to Talk to Anybody
“I’m not done! I want to completely master my social skills.”

Dream Job
“Show me how I can use these skills to land my Dream Job and/or get a raise.”

Tell me more  Show Me How  Let’s get started